

Angel Inn House Tollerton

Access Statement

Introduction

Our home is set in a rural location nine miles north of the city of York and one mile east of the village of Tollerton. The house has three guest bedrooms and whilst we aim to meet the needs of all our guests there are some period features which might make access difficult for people with limited mobility. There are two steps into the house and we only have guest bedrooms on the first floor which is accessed by a flight of stairs. Unfortunately the stairs make the property unsuitable for wheelchair users.

Pre-Arrival

- We are located nine miles north of the historic city of York and four miles south of the market town of Easingwold. We have our own private car park adjacent to the house.
- The nearest shop/post office is approximately one mile away in Tollerton.
- There is a regular bus service from York to Tollerton which passes the house.
- The nearest railway station is in York which is approximately 20 minutes away. Taxis are usually available at the station but we can book one for you in advance if required.
- We are pleased to welcome dogs given advance notice.
- Our website www.angelinnhouse.co.uk provides pictures of our accommodation and further information about the services we provide.
- You can contact us by telephone, post or e-mail. Please see the "Contact Information" section of this document for full details.

Arrival and Car Parking

- Please advise us of your anticipated arrival time so that we can be sure we are here to welcome you.
- If you arrive early in the afternoon we cannot guarantee that your room will be ready for occupation, however you are welcome to come into the house, sign in, collect the key to your room and leave your luggage with us.
- Parking is on a gravel car park adjacent to the house with flagstones from the car park to the front door. There is lighting from the car park to the front door.

- There are no marked parking bays but there is ample room for all our guests' cars.
- Cycles and motorbikes can be parked in our garage overnight.
- We offer assistance with luggage.

Main Entrance and reception

- There are two steps of 7 inches (18cm) up to the front door.
- The front door is normally locked so please ring the doorbell on the right hand side of the door on your arrival.
- There is a small lobby inside the front door which leads into the entrance hall which is level (no steps) and carpeted.
- Seating is available at the reception table where assistance is provided.
- All guests are taken to their room and the services and facilities explained.

Guest Accommodation – Public Areas

- The guests' dining room is on the left as you walk from the entrance hall to the staircase.
- There are 14 stairs to the first floor with landings after three stairs, after nine stairs and after 12 stairs. The stairs are carpeted. There is a hand rail on one side of these stairs.
- There are no downstairs toilet facilities for guest use.
- We have three guest bedrooms which are all on the first floor (please see section "Bedrooms and bathrooms" for more information).
- The house is centrally heated throughout but the radiators can be adjusted in each room to suit individual requirements.
- All the windows are double glazed.

Lounge and Dining Room

- Guests are welcome to use the dining room at any time.
- A selection of local information, maps and books is available in the dining room.
- Menus can be provided in large print if required.
- Breakfast is served at the table in the dining room, which is carpeted.

Bedrooms and bathrooms

- All bedrooms are on the first floor and are carpeted throughout.
- There are en-suite facilities in all rooms consisting of a shower, WC, wash basin and heated towel rail. Room 1 also has a large corner bath
- All bathrooms have laminate flooring.
- Tea and coffee making facilities are provided and we also provide a hair

dryer and a TV with remote control.

- Our beds are made with either feather or synthetic duvets.
- We are happy to provide a top sheet if preferred. Please specify before your arrival if required.
- There is hanging space and drawers in each room.
- Our bedrooms all have a chair.
- There is a folder in each bedroom which contains further information about the house and the surrounding area.
- Details of emergency contacts and fire evacuation procedures are provided on the back of the bedroom doors. There is emergency lighting from the first floor bedrooms to the emergency exit on the ground floor.

Bedroom 1

- Bedroom 1 is to the left at the top of the stairs and overlooks the garden at the back of the house.
- There are no steps in the bedroom.
- This room has a 5ft king size bed with access from both sides.
- The 'step-in' shower has a 12inch (30cm) step

Bedroom 2

- Bedroom 2 is to the left at the top of the stairs and overlooks fields at the front of the house.
- There are no steps in the bedroom.
- This room has two three foot single beds both with access from both sides.
- The 'step-in' shower has an 8 inch (20cm) step.

Bedroom 3

- Bedroom 3 is to the left at the top of the stairs.
- There are no steps in the bedroom.
- The room has a 4ft 6in double bed with access from both sides.
- The 'step-in' shower has an 8 inch (20cm) step.

Gardens

- We have a garden with lawns and beds, and a patio area at the back of the house.
- Guests are very welcome to enjoy our garden at all times and garden chairs and tables are available for their use.
- There are three steps of seven inches (18 cm) from the patio on to the lawn.

Additional Information

- There is a fire extinguisher near bedroom 1 and 2 and another at the top of the stairs.
- In the event of a fire a fire alarm will sound. Please advise us if you have a hearing impairment and might not hear this.
- All bedrooms have smoke detectors which are very sensitive.
- The house can be evacuated in an emergency via the patio doors at the bottom of the stairs.
- We do not permit smoking at all in the house.
- We are happy to cater for special diets or any particular likes or dislikes. Please advise us of these before your arrival.
- We will refrigerate any medication which needs to be stored in this way.
- Mobile phone reception at the house is generally ok and we have wireless internet access in the dining room.

Contact Information

- **Address:** Angel Inn House, York Road, Tollerton, York YO61 1QZ
- **Telephone:** 01347 833019. When we are away from home this number is diverted to our mobile phone.
- **E-mail address:** [enquiries @angelinnhouse.co.uk](mailto:enquiries@angelinnhouse.co.uk)
- **Website:** www.angelinnhouse.co.uk
- We are open all year except over Christmas and New Year

If you require further details or have any comments about the services we provide do not hesitate to contact us.